

Membership application (youth)

Youth membership is open to individuals under 18 years of age

➤ Youth account details

Title: ___ First: _____ Middle: _____ Surname: _____

Residential address: _____

Postal address (if different to above): _____

Contact number: _____ Mobile number: _____

Email address: _____ Date of birth: ___ / ___ / ___

Tax File Number* (optional): _____

*PLEASE NOTE: You're not obliged to provide your TFN, but if you don't we are required to deduct tax from any interest earned on your accounts above a certain threshold (known as withholding tax).

Education and working status:

Work

Full-time

Part-time

Casual

Education

Preschool

Primary

Secondary

How did you hear about us?

Family

Friend

Qudos Employee

Other _____

➤ 1. Parent/Guardian Member account details

Complete this section if you will be signatory on the account or if the applicant is under 12 years.

Title: ___ First: _____ Middle: _____ Surname: _____

Member Number: _____ Email address: _____

Postal address: _____

Contact number: _____ Mobile number: _____

➤ 2. Parent/Guardian Member account details

Complete this section if you will be signatory on the account or if the applicant is under 12 years.

Title: ___ First: _____ Middle: _____ Surname: _____

Member Number: _____ Email address: _____

Postal address: _____

Contact number: _____ Mobile number: _____

» Signing Authority - How can the account be operated?

A child can only be a signatory on their account if they are at least 12 years of age. Once they turn 18 they will become the sole signatory.

Signing Authority (Youth under 12 years old):

- Either to sign - Parent/Guardian 1 or 2
 Both to sign - Parent/Guardian 1 and 2 to sign

Signing Authority (Youth over 12 years old):

- Either to sign – Youth or Parent/Guardian 1 or 2
 Both to sign (select relevant): Youth Parent/Guardian 1 Parent/Guardian 2

PLEASE NOTE: you must nominate “either one can sign” if you would like card, telephone or online banking linked to the account.

» Products and services

*PLEASE NOTE: Qantas Points Saver and Bonus Saver accounts are restricted to one personal or joint account per person.

Please select the products you'd like to apply for.

- Qantas Points Saver* Bonus Saver QSaver At Call Savings Account

*If you're not currently a Member of the Qantas Frequent Flyer program, you'll need to complete an online application form available at qudosbank.com/joinqffqudos. Qantas Points are only earned on selected products. Please refer to qudosbank.com.au/rewards for the full range.

Main account holder Qantas Frequent Flyer Number: _____

Online Banking

Online banking is not available to the youth unless they are the signatory on the account, i.e. over 12 years old.

- View only access available to 12-16 years old
 Provide the signatory to view and transact on account via their own internet log in

(To safeguard your account against fraud, your default internal (outside your membership), external and BPAY transfer limits will be set to \$5,000. You can manage your limits within Online Banking or via the Mobile App).

Visa Debit Card (12 Years+)

- Yes, I would like a low limits Visa Debit Card (total daily limit of \$500) with my at-call savings account.

Visa Debit Card (16 Years +)

- Yes, I would like a Visa Debit Card (total daily limit of \$15,000) with my at-call savings account.

For more information about limits, please see our [Terms and Conditions for Savings Accounts and Payment Services](#).

➤ Account Holder tax residence(s)

Are you an Australian resident? Yes No If no, what is your nationality? _____

Are you a resident of any country for tax purposes? Yes No
(excluding Australia)

If yes, please provide the name of each country and the TIN for each country. If you are not providing the TIN, please provide the reason (from the list below) why you're not providing the TIN as well as a written explanation if reason B is selected for a country.

Reason A - This country does not issue TINs

Reason B - I don't have a TIN for this country (please explain why below)

Reason C - It is not mandatory for me to disclose my TIN for this country

Country/Jurisdiction of tax residence	TIN
1.	
2.	
3.	

If no TIN available enter Reason A, B or C	Please explain in the following boxes why you are unable to obtain a TIN if you selected Reason B above.
	1.
	2.
	3.

➤ How we will keep you informed

Qudos Bank is helping the environment by providing Terms and Conditions electronically by making them available on our website qudosbank.com.au. Terms and Conditions are our Financial Services Guide (FSG) and our Terms and Conditions Brochure for Savings, Term Deposits and Payment Services, Interest Rates Brochure, Fees and Charges Brochure and Qantas Points Banking Rewards Terms and Conditions. You should consider these documents before applying for our products and services.

By submitting this application you consent to Qudos Bank giving you the Terms and Conditions by making them available on our website. You can obtain paper Terms and Conditions at any of our branches or by calling 1300 747 747.

You can also obtain our Constitution and Annual Reports from our website. Our annual reports contain information about our financial position and performance, how efficiently we are being managed and any financial risks we may face. We will not send you our financial reports unless you ask us to.

» Declaration

I/We acknowledge that I/We have read and accept:

- > The Qudos Bank Privacy Policy available at quodosbank.com.au/privacy
- > The Qudos Bank Privacy Notice attached to this application form, and
- > The terms and conditions (as described above).

Note: where the account holder is of an age too young to understand his/her obligations, it is accepted that the authorised signatory/s understands and accepts responsibility for the operation of any account opened in the name of the account holder until they reach an age of understanding.

» Signature of Youth (only required if becoming signatory of the account)

Name: _____ Signed: _____ Date: ____ / ____ / _____

» Signature of Parent/Guardian 1

Name: _____ Signed: _____ Date: ____ / ____ / _____

» Signature of Parent/Guardian 2

Name: _____ Signed: _____ Date: ____ / ____ / _____

Office use only

- Have you provided a paper FSG and Terms and Conditions, if requested, or advised its available electronically and recorded in Prosper? Yes No
- If more than one holder/signatory to sign, have you loaded the instructions in Phoenix for each account? Yes N/A
- TFN loaded and blocked out? Yes N/A
- Signature verification? Yes No
- Certification/ID Documents provided Yes
- Welcome Letter Yes N/A
- Cards ordered Yes N/A
- Online IB setup Yes N/A
- View only setup Yes N/A

Qudos Staff (please print name): _____

Date: ____ / ____ / _____

Document checked by (please print name): _____

Date: ____ / ____ / _____

Teller stamp:

» Privacy Notice

This Privacy Notice sets out:

- › How and why we collect and use your information
- › How you may access your information held by us
- › What happens if you do not wish to provide us with information
- › Whether we provide your information to other entities
- › The availability of our Privacy Policy
- › When we can disclose certain information to a credit reporting body
- › How a credit reporting body may use your information
- › Whether we disclose your information overseas and if so, where
- › How you can contact us

Types of information we collect

Personal information includes any information which may identify you, such as your name, date of birth, address, the number and ages of your dependants, and employment information. If you use our website or mobile applications, we may collect information about your location or activity, including IP address, use of third-party sites, and other user information.

Credit-related information means both:

- › Credit information, which is information which includes your identity; the type, terms and maximum amount of credit provided to you, including when that credit was provided and when it was repaid; repayment history information, financial hardship information (including information that any repayments are affected by a financial hardship arrangement), default information (including overdue payments); payment information; new arrangement information; details of any serious credit infringements; court proceedings information; personal insolvency information and publicly available information; and
- › Credit eligibility information, which is credit reporting information supplied to us by a credit reporting body, and any information that we derive from it

We refer to personal information and credit-related information collectively as 'information' in this document.

Collection and use of your information

We collect and use your information to:

- › Provide you with membership benefits, financial services and products or information about those benefits, services and products
- › Provide you with information about financial services and products from 3rd parties we have arrangements with
- › Conduct market and demographic research in relation to the products and services you and other members acquire from us
- › To comply with legislative requirements and to prevent fraud and other criminal activities
- › Establish your eligibility for a loan
- › Establish your capacity to repay a loan
- › Protect the safety and security of our staff and visitors

The law also requires us to collect and hold your information:

- › For our register of members under the Corporations Act
- › To verify your identity under the AML/CTF Act
- › To assess your capacity to pay a loan under the National Consumer Credit Protection Act

How we collect information

We will collect information about you and your financial position from you directly (including in application forms and during our communication with you).

When you apply for a loan, we will collect information about your credit history (including previous applications for credit as well as your repayment history) from a credit reporting body.

We may also collect information about you from other people and organisations, for example, your representatives, your employer and service providers, including to prevent fraud.

We may, from time to time, collect sensitive information about you including your health information if you disclose this to us during your communications with us (e.g. as part of a hardship application or during a phone call with us).

If you give us information about someone else (e.g. a joint borrower or guarantor), please show them a copy of this Notice so they may understand how their information may be used or disclosed by us in connection with your dealings with us.

What if you don't wish to provide us with information?

If you do not give us the information we require, we may not be able to admit you to membership or provide you with the financial products and services you applied for.

How you can access your information

You can request access to your information at any time.

Providing your information to credit reporting bodies

The credit reporting body we disclose information to is Equifax Australia (Equifax).

If you do not make your repayments when they fall due or commit a serious credit infringement, we may disclose this to Equifax.

Any information we provide to Equifax will be included in reports provided to credit providers to help them to assess your creditworthiness.

We may disclose the following to Equifax:

- › The fact that you have applied for a loan
- › Details of the loan, when approved
- › When payments are due
- › Your repayment history with us
- › Whether you have entered into a financial hardship arrangement (either with us or some other third party)

You can ask Equifax not to use your information for pre-screening of direct marketing by a credit provider. You can also ask them not to use or disclose your information if you reasonably believe that you have been or are likely to be a victim of fraud.

Equifax's policy on the management of information is available at equifax.com.au.

You can contact Equifax by:

Phone – 1300 762 207

Mail – Level 15/100 Arthur Street, North Sydney NSW 2060

Providing your information to other entities

We disclose your information to other entities. We can disclose your information to:

- › Entities that verify identity
- › Providers of payments and card services, when you make a transaction using a payment service or a card
- › Lawyers, conveyancers, accountants, brokers, agents and other service providers who represent you and/or provide services to you
- › Contractors for statement printing and mail out, card and cheque production, market research or direct marketing
- › Affiliated product and service suppliers to provide information to you about their services and products
- › Credit reporting bodies and other financial institutions that have previously lent to you
- › Persons you use as referees
- › Any person who introduces you to us
- › Your employer
- › Your joint borrower(s), account holder(s) or signatories
- › For property loans – property valuers, insurers and online property exchange networks for electronic conveyancing (PEXA)
- › Mortgage documentation service
- › Trustees and managers of securitised loan programs
- › Any guarantor or proposed guarantor of a loan

- › Debt collection agencies, lawyers, process servers, our auditors
- › Qantas Airways Limited for awarding Qantas Points
- › Organisations that help identify illegal activities and prevent fraud

We will also disclose your information to law enforcement and government agencies as required by law.

Customer identification

We may disclose your name, residential address and date of birth to an organisation (including a credit reporting body, the document issuer or official records holder via third party systems and services), including a CRB, to verify your identity.

The organisation will use this information to give us an assessment/ report of whether or not the information we have matches information held by the organisation.

If we use these methods and are unable to verify your identity in this way, we will let you know.

We may also use information about your Australian Passport, state or territory driver licence, Medicare card, citizenship certificate, birth certificate and any other identification documents to match those details with the relevant registries using third party systems and to record the results of that matching.

NOTE: We may disclose your personal information to a lenders mortgage insurer - Genworth Financial Mortgage Insurance Pty Limited - if we decide to insure the loan.

NOTE: If you do not consent to us disclosing your information in this way, we will verify your identity in another way, which may involve requiring you to provide various supporting identification documents (either original or certified copies).

Our Privacy Policy

We may disclose your personal information to a lenders mortgage insurer - Genworth Financial Mortgage Insurance Pty Limited - if we decide to insure the loan.

Our Privacy Policy is available at quodosbank.com.au/support/legal/privacy.

The Policy contains information about:

- › How you can access your information
- › How you can seek correction of your information
- › How you can make a complaint and how we will deal with it
- › How we manage your credit-related personal information

Disclosure to overseas recipients

We may disclose your information to the United Kingdom if you make online purchases using a Visa debit or credit card as part of the Visa Secure and EFTPOS Secure service.

We may also disclose your information overseas if you request us to arrange an international funds transfer (more information will be provided when you make such a request).

However, if we do disclose this information outside Australia, we will do so on the basis that the information will be used only for the purposes set out in this document.

How to contact us

To request access or seek correction of your information, make a complaint or for any other privacy inquiry, please contact us:

- › In person at one of our branches
- › By calling us on 1300 747 747
- › By email at privacy@quodosbank.com.au
- › In writing to Qudos Bank Privacy Officer, Locked Bag 5020 Mascot NSW 1460

1300 747 747 | quodosbank.com.au